

# Top Ten Reasons to Choose Secure-24

## 1. Superior Client Experience

Secure-24 specializes in successful outcomes. By making each client's cloud requirements work seamlessly together and providing a broad portfolio of managed services, we treat each client like our only client. Secure-24 is the ultimate "Enterprise Partner," delivering the highest standards of service to ensure superior client experience.

## 2. Flexibility and Scalability

Secure-24 designs solutions to meet the most complex managed services requirements of medium and large global enterprises. Delivering comprehensive Managed Cloud Services is our core business—and our services scale to our clients' business and budget requirements.

## 3. Multi-Layered, Client-focused Security and Compliance

Security and compliance are Secure-24's guiding product principles. Under continuous SOC 1 & 2 Audit, we are committed to maintaining the highest level of industry compliance and government mandates. We support and deliver on a multitude of standards such as PCI, FTI, ITAR, and FDA and dozens more. Other hosting providers provide a single, generic compliance offering.

## 4. Advanced Technologies

Secure-24 is among the first to take a leadership position in the industry's most advanced technologies and innovation. This is why Secure-24 is one of the first three companies authorized to deploy SAP® Virtualized HANA and why Oracle® chooses to feature Secure-24 as a major proponent of its Private Cloud Appliance.

## 5. Industry-Leading Talent Management Programs

Secure-24 has an "academy-model" training program that builds future engineers in difficult to find disciplines. Secure-24 ranked #1 for training in Computerworld's 2016 100 Best Places to Work in IT and experiences less than 4% voluntary turnover. Clients benefit from a highly qualified support team and experience above 80% first tier problem resolution.

## 6. Application-Level Service Level Agreements

It's the application, not just the infrastructure. Secure-24 is application-focused, hosting hundreds of applications with engineer experienced in managing industry-leading ERP software including Oracle and SAP. We provide SLAs for application uptime and not just server uptime, differentiating us from other service providers.

## 7. Comprehensive Services Portfolio

In addition to Managed Cloud Services, Secure-24 delivers multiple value-added services including: IT Outsourcing, Application Hosting Managed Security Services, Desktop as a Service (DaaS), and 24x7x365 Helpdesk Support.

## 8. Managed Security Services

Secure-24 delivers Managed Security Services tailored to client compliance requirements. We offer a comprehensive range of services and technologies that bolster security, strengthen compliance control, and provide detailed, transparent reporting. Secure-24 Compliance Elite provides enhanced security services for the strictest compliance requirements and includes Virtual Chief Information Security Officer (CISO) Services, with on-demand access to top executive security leaders and comprehensive security insight and counsel.

## 9. Strategic Partnerships

Secure-24 is committed to working with the best partners to exceed our clients' IT expectations. We partner with market-leading business and technology companies that deliver emerging technologies. Working closely with our network of alliance partners strengthens our ability to accelerate the sales cycle and deploy successful implementations.

## 10. Research and Development

Significant investment in research and development allows Secure-24 to rapidly release new products and to provide a continual technology refresh of our multi-tenant Enterprise Managed Cloud environment.