

# Certificate



**Certificate number: 2018-019**

Certified by EY CertifyPoint since: November 17, 2018

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015, the Information Security Management System as defined and implemented by

## NTT Managed Services\*

virtually located in Southfield, Michigan, United States of America, is compliant with the requirements as stated in the standard:

### ISO/IEC 27018:2019

Issue date of certificate: May 8, 2020

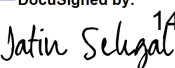
Re-issue date of certificate: July 13, 2021

Expiration date of certificate: May 7, 2023

Last certification cycle expiration date: December 4, 2020

EY CertifyPoint will, according to the certification agreement dated February 11, 2020, perform surveillance audits and acknowledge the certificate until the expiration date noted above or the expiration of the corresponding ISO/IEC 27001:2013 certification with certificate number 2017-025.

*\*The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability, dated March 2, 2021.*

DocuSigned by:  
  
14 July 2021 | 2:06:19 PM CEST  
6E3A0F2A5EBF4C7...

J. Sehgal | Director, EY CertifyPoint

This certificate is not transferable and remains the property of Ernst & Young CertifyPoint B.V., located at Antonio Vivaldistraat 150, 1083 HP, Amsterdam, the Netherlands. Any dispute relating to this certificate shall be subject to Dutch law in the exclusive jurisdiction of the court in Rotterdam. The content must not be altered and any promotion by employing this certificate or certification body quality mark must adhere to the scope and nature of certification and to the conditions of contract. Given the nature and inherent limitations of sample-based certification assessments, this certificate is not meant to express any form of assurance on the performance of the organization being certified to the referred ISO standard. The certificate does not grant immunity from any legal/ regulatory obligations. All rights reserved. © Copyright

# NTT Managed Services

## Scope for certificate 2018-019

The scope of this ISO/IEC 27018:2019 certification is as follows:

The Information Security Management System (ISMS) scope extends to the following areas managed by NTT Managed Services: Infrastructure, IT Services and Systems, Development, Security, Operations and Support of the following NTT Managed Services services:

**IT Administration and Support:** Technical Support, Database Administrator Support, ITIL ITSM Toolset, Access Administration, Mobile Device Management, Remote Management of OS and Network

**Enterprise Managed Cloud (Virtual and Dedicated):** Infrastructure/Application Platform as a Service, Server Operating Systems, Desktop as a Service, Enterprise Storage and Retention, Data Protection and Recovery, Dedicated Virtual and Physical Firewall, IPS/IDS, Load Balancing, Private Connectivity, Site-2-Site VPN and MPLS, Multi-factor Authentication

**Managed Security Services:** Virtual CISO, Vulnerability Testing, Advanced Network and Host Level Security, Security Incident Event and Response Management

The ISMS is centrally managed out of 4000 Town Center Drive, Southfield, Michigan, United States of America. The scope mentioned above applies to the following locations:

Virtual Office Locations (note: the physical locations are not in the certification scope):

- ▶ Southfield, Michigan, United States of America (4000 Town Center Drive - Office)
- ▶ Hyderabad, India (Knowledge City, Telangana 500032 - Office)

Office Location:

- ▶ Auburn Hills, Michigan, United States of America (3252 University Drive - Office)

Data Centers:

- ▶ Plymouth, Michigan, United States of America (Datacenter)
- ▶ Southfield, Michigan, United States of America (Datacenter)
- ▶ Las Vegas, Nevada, United States of America (Datacenter)

The Information Security Management System mentioned in the above scope is restricted as defined in "ISMS Scope" dated February 26, 2021.

This scope is only valid in connection with certificate 2018-019.