

Secure-24, an NTT Communications Company, is a leading global provider of mission-critical application hosting, comprehensive managed IT, cloud, and security services to enterprises worldwide. Since 2001, our dedication to providing world-class expertise and advanced technologies has helped enterprises experience superior IT performance. Secure-24 excels in comprehensive managed services for SAP, SAP® HANA, SAP S/4 HANA, Oracle® PeopleSoft, JD Edwards, Hyperion, E-Business Suite and other leading mission-critical applications. Headquartered in Southfield, Michigan, Secure-24 operates world-class data centers across the United States.

### Our Mission

To provide clients with the highest performing managed services possible to help them achieve business success through IT excellence. Our mission governs the way we do business and is at the forefront of every investment we make—from our world-class technologists to our highly advanced infrastructure.

### Our Commitment

Our commitment to client success stems from our dedication to a vibrant, innovative, and supportive company. Our valued employees are the key to providing the best possible IT solutions and client experiences. We are committed to nurturing this unique relationship between Secure-24 staff and each of our clients.

### Our Values

At the forefront of everything we do are our core values:

**Partnership.** We enable client success through long-term strategic partnerships.

**Value Creation.** We embrace innovation to drive client success.

**Integrity.** We conduct business with colleagues, clients, and partners with the highest ethical standards, trust, and respect.

**Stewardship.** We empower our employees, clients, partners, and our community through good stewardship.

Our industry-leading client satisfaction rates result from comprehensive SLAs and relentless focus on superior service and support. Our clients' success is our success.

### AT A GLANCE

- Founded in 2001
- Headquarters: Southfield, Michigan
- 200+ global clients
- 600+ employees
- 20+ global industries
- State-of-the-art data centers
- Industry-leading client satisfaction ratings – 98%



#### Business Transformation

Design and execution to provide the relevant innovation to help your business grow.



#### Trusted Expertise

18 years of experience in managed IT operations, application hosting & cloud services for enterprises worldwide.



#### Security & Compliance

Secure and compliant IT infrastructures for your most critical data in our state-of-the-art data centers.

## Comprehensive Managed Cloud Services

Secure-24 specializes in making every client's cloud requirements work seamlessly together, managing all systems in concert and treating each client like our only client. Secure-24 delivers a comprehensive portfolio of managed cloud solutions for enterprise IT needs, including Managed Infrastructure, Managed Applications, Managed Security Services, and IT Outsourcing (ITO).

Secure-24 expertly hosts, monitors, and manages complex IT systems. Always available to provide expert guidance, Secure-24 is dedicated to the commitment that the systems we host and manage perform above client expectations. Secure-24 helps clients to achieve continual operational improvement and superior security, 24x7x365.

## Mission-Critical Application Hosting

Secure-24 provides a comprehensive, yet flexible, approach to managing complex, mission-critical applications, allowing companies to focus on client success. Our application services are designed to simplify and secure enterprise applications across the organization.

We build robust cloud platforms to keep mission critical applications and underlying systems up-to-date, secure, and performing optimally. Our portfolio consists of an extensive suite of managed services.

## Oracle Hosting

As an Oracle Gold Partner, Secure-24 delivers high-performance, reliable, and secure hosting of Oracle deployments. Oracle application users can realize lower TCO and an improved return on technology investment by engaging Secure-24's experienced technical teams to host and manage business-critical Oracle environments.

## SAP Hosting

Secure-24 is a certified SAP Partner in Hosting, SAP HANA Operations, and Cloud solutions. We deliver world-class SAP managed hosting services for enterprise applications and technologies, including SAP HANA, S/4HANA and SAP CLM. Secure-24 provides enterprises with solutions that deliver greater speed and agility, while reducing risk. We enable rapid deployment of SAP HANA without the capital cost or effort of maintaining the infrastructure. With a large percentage of our global clients running SAP, we have an extensive portfolio that offers insight and expertise for enterprises across industry sectors.

## Managed Infrastructure

Secure-24 Managed Infrastructure allows enterprises to focus on what's most important: servicing clients and reducing the cost associated with managing underlying applications, operating systems, and infrastructure. The service is backed by SLAs customized to meet the client's unique business needs.

Enterprises can leverage the economics of Secure-24's investment into robust cloud infrastructure, built upon leading best-of-breed systems that deliver security, flexibility, and high performance. Secure-24 allows clients

## AWARDS AND RECOGNITION

- CRN MSP 500 (2018)
- Best and Brightest in Wellness (2018)
- Best and Brightest Companies to Work for in the Nation (2017, 2016)
- 100 Best Places to Work in IT, Computerworld (2018, 2017, 2016, 2015, 2014, 2013)
- Best and Brightest Companies to Work For, Michigan Business and Professional Association (2016, 2015, 2014, 2013)
- Elite 150 Managed Service Provider, CRN (2015)
- CRN Solution Provider 500 (2018, 2017, 2016, 2015, 2014)
- CRN Next-Gen 250 (2017)
- CRN MSP 500 Pioneer 250 (2018, 2017)
- CRN Managed Service Provider Top 500 (2015)

## PARTNERSHIPS

- SAP Hosting, Cloud, and HANA Partner
- Oracle Gold Partner
- PricewaterhouseCoopers (PWC)
- Deloitte
- VMware
- Microsoft Silver Partner
- Juniper Networks
- PureStorage
- Switch
- Riverbed Technology

to run diverse workloads on the most effective cloud infrastructure.

## Managed Security Services

Secure-24 delivers Managed Security Services tailored to client compliance requirements. Secure-24's integrated security management program offers a comprehensive range of services and technologies that bolster security, strengthen compliance control, and provide detailed, transparent reporting.

Our solutions are highly customized to meet our clients' compliance requirements, even as business needs change. Enhanced security services are available for the strictest compliance requirements and includes Virtual Chief Information Security Officer (CISO) Services, with on-demand access to top executive security leaders and comprehensive security insight and counsel.

## Security and Compliance

Secure-24 designed world-class data centers with the highest security standards and compliance. The full range of security features are included in our design: construction standards (such as concrete and steel reinforced walls), multi-layered biometric access controls, redundancy for every component, and strict process and procedures.

Secure-24 is committed to maintaining the highest level of industry compliance and government mandates. Whether companies require compliant managed services or fully managed IT Governance, Risk management and Compliance (IT GRC), our experts can help to exceed expectations.

### HEADQUARTERS

Secure-24 LLC  
26955 Northwestern Highway  
Southfield, Michigan, 48033  
United States

### INDIA OFFICE

#4 Info City, Tower 2  
3<sup>rd</sup> Floor Madhapur  
Hyderabad-500081

### EXECUTIVES

CEO, Mike BeDell  
CRO, Jeff Esposito  
COO, Paul Bhatti  
CFO, Shawn Peralta  
CTO, Sean Donaldson  
CSO, Brian Herr

## CONNECT WITH US

 [facebook.com/secure24hosting](https://facebook.com/secure24hosting)

 [@secure\\_24](https://twitter.com/secure_24)

 [Linkedin/company/secure-24](https://linkedin/company/secure-24)

 [secure-24.com](https://secure-24.com)

**Performance. Innovation. Trust. Comprehensive Managed Cloud Services.**

Copyright © 2019, Secure-24 and/or its affiliates. All rights reserved. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission. Company Overview Fact Sheet, v3, 2/19

Secure-24 is a registered trademark of Secure-24 and/or its affiliates. Other names may be trademarks of their respective owners.