



Vrakas CPAs + Advisors | Finance

Vrakas CPAs + Advisors Delivers Unparalleled System Uptime and Peace-of-Mind for Critical Systems

Company Overview

Founded in 1971 and based in Wisconsin, Vrakas CPAs + Advisors provides certified public accounting and business advisory services to businesses throughout the Midwest.

The firm offers assurance, tax, computer consulting and business valuation services to companies in a variety of industries, including construction, manufacturing and distribution, dealerships, nonprofit, professional services, real estate and retail. The firm credits its growth to its focus on quality and outstanding service by building customized teams of professionals around each client to deliver personalized attention and services.

Business Challenge

Vrakas CPAs + Advisors has been providing certified public accounting and business advisory services since 1971. As the firm's business grew, Vrakas CPAs + Advisors knew that their managed hosting provider would need the scale and performance to reliably handle their intense data processing requirements, including the busy tax season.

"As a professional services firm, our applications and data are our business – and it's never more critical than during tax season when our clients need us the most. If we can't access our systems or the performance is slow or intermittent, it impacts our team's ability to serve clients," said Sandy McGee, Chief Operating Officer at Vrakas CPAs + Advisors.

Solution

Vrakas CPAs + Advisors partnered with NTT for our combination of a global cloud hosting platform, and expertise in managing mission-critical systems. NTT's managed cloud services are delivered from its global cloud platform across five locations that feature disaster recovery, state-of-the-art monitoring and 99.999% uptime SLAs, self-healing at the storage, compute, security and network levels, a user portal, proactive monitoring of hosted environments and 24x7x365 support.

About the Managed Services division of NTT, Americas

The Managed Services division of NTT, Americas (formerly Secure-24) is an SAP-certified cloud and infrastructure, hosting, and SAP HANA operations services provider, a Microsoft Expert MSP and Gold Partner, with an SAP on Microsoft Azure Advanced Specialization, an SAP and Gov Cloud Competency Partner, an Amazon Web Services Consulting Partner, a Google Cloud Partner, and an Oracle Partner managing Oracle E-Business Suite, PeopleSoft, JD Edwards, and Hyperion applications across all industries for businesses of every size.

"We knew NTT's experience hosting SAP environments for multinational corporations meant they had bulletproof cloud hosting since system uptime for ERP systems is paramount, but we soon realized by the level of attention and service from their team that we'd found a true business partner and not just another cloud hosting company."

Sandy McGee, Chief Operating Officer, Vrakas CPAs + Advisors



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