



MANAGED CLOUD SERVICES

SAP on Microsoft® Azure

Next-Generation Managed Public Cloud Services

From SAP NetWeaver to SAP S/4HANA, the Managed Services division of NTT Ltd. provides operations, management, and cost optimization of an Azure infrastructure tuned for SAP. Beginning with a migration journey focused on modernizing and improving process, we then follow with our managed services designed to offload time consuming critical infrastructure and SAP management tasks, so our clients can focus on innovation.

Modernize Your IT on Azure Managed Cloud

Microsoft Azure is one of the most comprehensive and broadly adopted public cloud platforms. Whether you are migrating an existing SAP landscape to Azure, implementing S/4HANA greenfield, or need to optimize aging onsite infrastructure, NTT has the expertise to help you achieve your business and technology objectives.

For 25 years our SAP specialists have installed, migrated, optimized and managed virtually every combination of SAP, O/S, and database. NTT currently hosts hundreds of SAP clients globally.

NTT and Microsoft have formed a multi-year strategic alliance aimed at delivering secure and reliable digital solutions. The alliance brings together NTT's best-in-class infrastructure, managed services and cybersecurity expertise, with Microsoft's trusted cloud platform and AI technologies.

NTT has been an SAP-certified partner since 2005 in SAP Cloud, Hosting and SAP HANA Operations. As a Microsoft

Global Gold Partner, Azure Networking (MSP), Azure Expert Managed Services Provider (MSP) with an Azure for SAP Workloads Specialty, NTT delivers predictable SAP outcomes. We have experience supporting some of the world's leading enterprises in Healthcare, Financial Services, Retail, Manufacturing, Automotive, and many more industries.

The NTT Approach

We recognize that every SAP journey is unique which is why the NTT approach always begins with a comprehensive assessment of your current and proposed SAP and business requirements.

For many, S/4HANA is not the destination, but part of the broader journey. Our objective is to harness the power of Azure to secure, optimize, and enhance your SAP experience. This is very different approach than deploying your datacenter in the cloud where resources are mapped one- to-one from private cloud.

Working closely with our SAP clients as an extension of the IT team, we work to improve processes, modernize infrastructure, and drive consistency.

We recognize a well architected framework, cost optimization, and operational excellence are just as critical as security, reliability, performance and efficiency.

The Migration Journey

The migration journey starts and ends with our clients. SAP on Azure specialists work with clients to identify optimal migration approach in support of a business case drivers including: current state, hardware refreshes, software renewals, end of support, budget and more.

All of these datapoints become some of the checkpoints during the migration. NTT leverages SAP and Microsoft proven methodologies and best practices to align clients' SAP and Public Cloud strategies.

Bottom line: we partner with clients throughout the entire journey to deliver expected outcomes — making the NTT difference.

Run State

Getting to run state is not the end of the journey—rather, it's the beginning.

Cost containment and operational governance associated with design-build-deploy are continuously reviewed. Quarterly, we analyze the condition of your SAP on Azure landscape to determine how it can be optimized for technical performance and cost effectiveness. Highly experienced SAP Basis consultants provide white glove service providing a superior client experience.

SAP Basis Expertise

NTT is a leader in SAP Basis support, largely due to our extensive skill set, technical capabilities and emphasis on continuous SAP training. From formal classroom training and certification, to in-the-field mentoring, to continuous consultant collaboration, we ensure our team has the knowledge and capabilities to drive continuous improvement.

We take a unique approach to SAP Basis support, emphasizing clear, open communication and high-touch customer service. We coordinate with management and technical stakeholders in your business to understand your SAP requirements. This ensures our approach addresses your business and strategic needs as well as, your technical requirements.

Our clients have a direct line to their own Client Success Manager (CSM) and Basis administrator. Day or night they are a phone call away.

We realize that one size doesn't fit all, **so our certified consultants will configure your SAP on an Azure infrastructure — to exceed your requirements.**

Flexible Solutions for Security Administration

SAP on Azure solutions are secure by design meaning security and privacy are built into solution architectures from the foundation. Our security features create a platform for enterprises to grow and mature their security program.

Depending on your security requirements NTT can augment your in-house security team or you can leverage our team of security professionals and state-of-the-art tools. Our SAP security includes:

- **Monitoring.** Analysis of user activities, security violations, identification of inactive log-ons and unused passwords, recording of system usage statistics.
- **Maintenance.** Design and construction of roles, management of day-to-day user changes, identification and implementation of security changes to reduce exposure to unauthorized system access.
- **Change Control Management.** Process validation and implementation of change control processes.
- **Audit Reporting.** Role and Authorizations, documentation of system administration accounts and passwords, user and role change documentation, Segregation of Duties reports, and periodic role validation notebooks.
- **Compliance.** Achieve SAP compliance with NTT's proprietary GRC and continuous controls monitoring platform for SAP environments designed to automate time-consuming tasks associated with compliance reporting and audit support. ControlPanelGRC offers an easy-to-use and implement GRC solution designed to provide the robust functionality needed to meet SAP compliance requirements.

Key Features

- Cloud discovery assessment migrations
- Predictable costs and transparent management services
- Unmatched security and compliance controls at all phases of the migration
- Continuous workload optimization
- CloudLink portal for single pane of glass visibility

Key Benefits

- Guidance through the S/4HANA journey
- Increased agility and a flexible and dynamic infrastructure
- Accelerated Hybrid or Public Cloud transformation
- Extended IT team while leveraging an integrated solution
- Experienced strategic, trusted partnership for business transformation

Certifications

SAP Certified in Hosting Operations
SAP Certified in SAP HANA Operations
SAP Certified in Cloud and Infrastructure Operations
Azure Networking MSP
Azure Expert Managed Service Provider
Azure for SAP Workload Specialty
Microsoft Gold Data Platform
Microsoft Gold Data Analytics
Microsoft Gold DevOps
Microsoft Gold Application Development
Microsoft Gold Application Integration

 800.332.0076

 info@secure-24.com

 www.secure-24.com hello.global.ntt