



MANAGED APPLICATION SERVICES

Managed Microsoft® 365 Services

Reliable, secure, enterprise-class communication and collaboration tools for businesses of every size

Running, implementing and promoting Microsoft 365 services can require significant time and effort. Partners can leverage NTT's expertise and experience to deploy, manage and scale Microsoft 365 solutions for their enterprise and mobile workforce.

Capturing Today's Value and Protecting the Future

Clients find many benefits from our managed Microsoft 365 services, including faster Microsoft 365 user adoption and innovative ideas to solve business process challenges and maximize their investment in Microsoft 365.

Our Microsoft 365 expertise enables teams to focus on the business value drivers surrounding their collaboration, communication, and cloud enabled business productivity application strategies, while our team provides and sustains a comprehensive and fully responsive managed Microsoft 365 operating environment.

Our professional staff designs a plan to meet a client's strategic goals, then will focus on expediting the data migration and onboarding process. NTT will work to ensure a strong security posture with Identity and Access Management, Azure Information Protection, Azure Active Directory, including the right subscription level of Advanced Threat Protection, Analytics and Cloud App Security services.

NTT will ensure the design and rules protect end users, devices, and cloud workloads.

Migration Tools for All Types of Data

Engage NTT to migrate, support and streamline your Microsoft 365 workloads. We can help plan migrations to Microsoft 365 from Microsoft Exchange, Lotus Notes, Documentum, Google, and other legacy systems. Take what you need, leave what you don't. We'll move it all with minimal business disruption and no data loss. We will setup and configure a foundation of best practices to protect and secure your Microsoft 365 workloads, while supporting a seamless end user experience – enabling all the different capabilities Microsoft 365 offers.

End-to-End Support Services. Limitless Scalability.

NTT ensures smooth, predictable performance of your Microsoft 365 environment with proactive monitoring and monthly reporting.

NTT also delivers comprehensive support for Microsoft 365 solution stacks including Exchange Hybrid, SharePoint, Teams, ADFS, DirSync, E-discovery, SMTP, security and compliance management for users, devices, and Microsoft 365 cloud.

Key Features

On-boarding and Migration

Full planning and execution including prerequisites, solution design, user access setup, and hybrid situation configurations.

Adoption Strategy

Our teams help develop, implement and encourage adoption of new Microsoft 365, Windows 10 Enterprise, Enterprise Mobility + Security, and Office 365 Enterprise features, company-wide.

Comprehensive Support

24x7x365 technical support via our help desk and comprehensive knowledgebase. We liaise with Microsoft on your behalf.

Why NTT for Managed Microsoft 365?

- **Reduced Migration Costs**
Reduce migration costs and time while removing the complexity of migrating to Microsoft 365 by leveraging our specialized teams of experts.
- **Increased Productivity**
Empower your employees to achieve more by leveraging our 24x7 help desk, alarming/monitoring capabilities and industry-leading support from a Microsoft Azure Expert Managed Service Provider.
- **Reduced Risk**
Reduce security risks and data loss using our Microsoft 365 governance standards and policies. Manage settings, policies and controls without directly granting global administrative roles to your teams.
- **Strategic Partnership**
As a strategic long-term partner to your business, we have a deep understanding of how to align technology with your strategic goals. And as technology evolves, so do we.
- **Identity and Access Management**
NTT manages and maintains a secure, governed Active Directory environment through our expertise in supporting Azure Active Directory and synchronizing with on-premises Windows Active Directory domains.
- **Secure Mobility**
When utilizing a Microsoft 365 Enterprise E5 license with Security and Mobility, NTT provides the knowledge and expertise for conditional access policies and mobile device threat

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Key Benefits

- **Strategic Partnership**
Through quarterly business and technical reviews, we provide recommendations to optimize performance and cost.
- **Accelerated User Adoption**
Assistance with user onboarding to reduce knowledge gaps and increase user adoption.
- **Flexibility**
NTT offers flexible licensing options to purchase from NTT or we can manage your current environment utilizing your existing Microsoft Enterprise Agreement.
- **Trusted Collaboration**
Steadfast collaboration between functional teams and NTT's hands-on product administrators.
- **Access to Experienced Experts**
Leverage NTT's industry insights and experience to gain the flexibility to quickly adapt to change. NTT and Microsoft's multi-year strategic alliance brings together NTT's managed services and cybersecurity expertise, with Microsoft's trusted applications and cloud platform. Clients benefit from our 20+ years of experience and expertise supporting Microsoft solutions. NTT personnel have over 3,000 Microsoft certifications worldwide.

Related Services

- Microsoft Exchange Hosting
- Microsoft SharePoint Hosting
- Managed Microsoft Azure Services
- Managed Microsoft Teams Services
- Managed Hybrid Infrastructure
- Cloud Cost Optimization
- End-user Help Desk Services

Certifications


Azure Networking MSP
Azure Expert Managed Service Provider
Azure for SAP Workload Specialty

Microsoft Gold:

Application Development
Application Integration
Cloud Business Applications
Cloud Platform
Cloud Productivity
Collaboration and Content
Communications
Data Analytics
Datacenter
Data Platform
DevOps
Enterprise Mobility Management
Enterprise Resource Planning
Messaging
Project and Portfolio Management
Security
Small and Midmarket Cloud Solutions
Windows and Devices

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