## NTT

MANAGED SERVICES

# Managed Cloud Services

## Driving Accelerated Value from Your Mission Critical Systems

To meet business demands, IT departments need the expertise to modernize IT and execute strategic initiatives, while keeping pace with technology. We deliver flexible, end-to-end Managed Cloud Services for application, database and hardware technologies 24x7x365.

## Modern IT Management: A Holistic Approach

So many clouds: Public, Private, Hybrid, Multi-cloud or Enterprise. Regardless of the Cloud platform, NTT specializes in successful business outcomes. By making every client's cloud requirements work seamlessly together, managing all systems in concert and treating each client like our only client, we stand alone in the industry as an independent Managed Cloud Services provider.

Through a holistic approach and a comprehensive view of Managed Cloud Services, our engineers manage not only storage, networks, and operating systems, but also the tools and applications that run on top of the top of the infrastructure.

## Managed Security and Compliance: Operational Peace Of Mind

We are committed to maintaining the highest level of industry compliance and government mandates. As information security regulations are evolving more rapidly than ever, leverage our experienced teams to design the solution specific to your business needs.

Whether companies require compliant managed services or a fully managed IT Governance, Risk Management and Compliance solution, our experts can help to exceed expectations. We build robust application management systems to keep mission-critical applications and underlying systems up-to-date, secure and performing optimally.

## Managed Cloud Services

Our Managed Cloud Services support Oracle®, SAP®, QAD® and Microsoft® applications and technologies including:

- Oracle Hyperion
- Oracle PeopleSoft
- Oracle JD Edwards
- Oracle E-Business Suite
- SAP
- SAP HANA
- SAP S/4HANA
- QAD
- Microsoft Exchange
- Microsoft Sharepoint
- Microsoft Azure
- Amazon AWS
- Google Cloud
- Custom Applications

## Flexible Deployment Options

NTT has a broad portfolio of managed cloud services options and delivers a combination of services tailored to meet individual enterprise business and technology requirements.

### Managed Application Services

We provide a comprehensive, yet flexible approach to managing core system functionality for applications allowing companies to focus on customer success. We build robust application management systems to keep mission-critical applications and underlying systems up-to-date, secure and performing optimally.

### Managed Infrastructure

Companies can leverage the economics of NTT's investment into robust cloud infrastructure, built upon best-of-breed systems delivering security, flexibility and high performance. We help to avoid the risks of vendor lock-in and allow clients to run diverse workloads on the most effective cloud infrastructure. Clients can scale environments up and down throughout the year, while remaining compliant with the strictest control requirements.

### Multi-Cloud Platforms

Whether mission-critical applications and workloads are atop Microsoft Azure, AWS, Oracle Cloud Infrastructure or Google Cloud, we have the expertise to deploy and manage systems on Public Cloud IaaS in addition to an NTT-hosted facility or on-premise. This breadth of experience uniquely positions our teams to manage and support cloud environments (Private, Public, Hybrid or Multi-cloud) that best meet workload requirements.

Since 2001, NTT has been delivering flexible managed services for critical systems for businesses of every size. **Partnering with an experienced Managed Services provider like NTT can help save you time and money and reduce risk.**

## Why NTT Managed Cloud Services?

Since 2001, NTT has been delivering flexible managed services for critical systems for businesses of every size. Partnering with an experienced Managed Services provider like NTT can help save you time and money and reduce risk. We deliver:

- Scalable and tailored solutions that grow with your business with the flexibility to change what systems are managed by NTT.

- Flexible managed services solutions in our Private, Public, Enterprise, Multi-cloud or Hybrid Cloud.

- Deep expertise backed by guaranteed application-level SLAs.

- Predictable costs with an OPEX model to help businesses plan expenditures.

- Accelerated problem resolution 24x7x365 via industry-leading support, with 98% client satisfaction ratings.

- Long-term service partnership dedicated to your business success.

## Key Benefits

- **Reduced and Predictable IT Costs**
  OPEX model so clients can effectively plan expenditures.

- **Enhanced Agility and Optimized Performance**
  Rapid provisioning and scalability in test and production environments.

- **Reduced Business Risk**
  Industry-leading high availability SLAs, and best-in-class security and regulatory compliance.

- **Security and Compliance**
  Capitalize on cloud efficiencies with a scalable and secure infrastructure.

- **Deployment Choice and Flexibility**
  Choose the cloud platform that is best for your business: Private, Public, Hybrid, Multi-cloud or Enterprise.

- **Lower Total Cost of Ownership**
  Consolidation and process standardization.

- **Visibility and Transparency**
  Complete transparency over applications hosted in the Cloud.

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