

Application Performance Management as a Service

Secure, fast, optimal application performance

Secure-24 Application Performance Management as a Service (APMaaS) for custom, Oracle, or SAP applications helps enterprises achieve high levels of performance, while minimizing risk, rapidly identifying and resolving issues and lowering total cost of ownership. Operate faster with fewer surprises and more efficiently by eliminating the “IT unknowns” that can impede the achievement of business objectives.

Key Features

- Infrastructure and applications monitoring from a single dashboard
- 24x7x365 proactive monitoring and support
- Fault isolation and acceleration
- Application and infrastructure health checks

Key Benefits

- **Impact to Revenue:** focus your staff on projects designed to grow your business.
- **Impact to Costs:** transform large capital expenses into a predictable, monthly operating expense.
- **Impact to Reputation:** using Secure-24’s specialized staff and processes ensures your business remains optimized for your users.
- **Impact to Quality:** Industry-leading SLAs deliver confidence your business is running at the desired state –all the time.

Enhance Operational Efficiency with APMaaS

The complexity of application delivery requires performance management services that can span an enterprise of physical to virtual, on-premise to cloud or hosted platforms. Secure-24’s APMaaS suite, leveraging the extraordinary capabilities of Riverbed technologies, is easy to deploy and delivers end-to-end monitoring and management across platforms for custom, Oracle and SAP applications. Comprehensive capabilities include: proactive monitoring and system alerts, diagnostics and performance metrics, network and configuration management, incident management and status updates – all from a single informative and customizable dashboard.



Figure 1: Secure-24 dashboards provide complete visibility into critical applications performance.

Risk Mitigation: Security and Compliance

The APMaaS suite of solutions help to improve operational efficiencies by detecting and diagnosing performance and availability of software applications and services allowing IT teams to focus on core business objectives. Enterprises have full visibility into the reliability and performance of business critical, automated processes and full lifecycle functionality throughout the planning, enhancement, optimization and growth phases of each mission-critical application.

Bottom line: APMaaS delivers mitigated risk, fast issue isolation and resolution, and improved operational efficiencies throughout the enterprise for competitive advantage.

Optimal Performance Management Delivered

Secure-24 APMaaS proactively identifies and resolves issues across physical, virtual, cloud and mobile applications. It is a combination of technology, people and processes delivered as a fully hosted model in Secure-24's world-class data centers or from a client's on-premise data center. Quickly get applications back up to speed with Application Performance Troubleshooting services. Premier Services quickly identifies the root cause of application performance issues and provides recommendations to resolve problems.

APMaaS combines industry-leading Riverbed technologies with proven Secure-24 best practices and comprehensive support. Secure-24 delivers "worry free" and Automated Performance Management across the application portfolio.

Performance. Innovation. Trust. Comprehensive Managed Cloud Services.

For more information about Application Performance Management as a Service, visit Secure-24.com or call +1.800.332.0076 to speak to a Secure-24 representative.

Related Services

- Managed Services
- WAN Optimization Service
- Data Center Consolidation/ Migration
- Network Readiness Services

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