



HEALTHCARE

Advanced Healthcare Solutions

Comprehensive Managed Cloud, Security and Helpdesk Services

Our professional resources, world-class infrastructure and service desk helps to enable the highest levels of patient care and security for members of our healthcare community.

Our scalable and agile healthcare solutions help clients focus on their core mission to continually enhance the patient experience, while we ensure that their IT systems meet performance, security and business requirements.

Since 2001, NTT has been trusted with Cloud, IT Infrastructure and Application solutions for some of the largest organizations in the world with the most demanding security and compliance requirements.

Our teams have deep experience and understanding of the healthcare industry and a strong business practice acumen to ensure a successful, secure cloud deployment.

With NTT as a partner, your internal resources can focus on patient care, clinical projects, and strategic initiatives while we handle system implementation, management, and support.

We provide hosting services for EHR and clinical applications, including Epic. Our exceptional Epic hosting services combined with the application ecosystem help take the burden out of managing your infrastructure.

A Secure, High-Performing Enterprise

Security and compliance are at the heart of any Health IT (HIT) initiative. At NTT, security is in our DNA—it is the foundation of everything we do. We deliver the highest security and compliance for critical applications and data by providing services out of our world-class SSAE 18 compliant data centers and by utilizing ITIL and COBIT standards and processes.

Our security experts take the pain out of IT compliance and help secure the most complex IT infrastructures.

Your applications and IT systems are monitored 24x7 for vulnerabilities and external threats. NTT teams quickly detect, audit and remediate breaches to prevent large fines, loss of patient trust, and reputation damage.

Key Features

- Deep experience with HIPAA/ HITECH, FDE CFR 21 PART 11, EX ANNEX 11, PCI_DSS and IRS1075 with options to tailor to specific organization requirements.
- The industry's most comprehensive SLAs.
- Advanced, automated technologies for faster production and greater interoperability.
- 24x7x365 Clinical Service Desk with around-the-clock monitoring and support.
- Secure, agile and cost-efficient environments.

An Integrated Approach to Governance, Risk and Compliance

Similar to security, maintaining compliance with HIPAA, HITECH and other regulations requires both expertise and comprehensive monitoring. NTT's integrated approach helps relieve IT teams' compliance burden by aggregating and providing information for an audit quickly and accurately.

Key Benefits

- **Transform Patient Care Quality**
Enhance IT to position patients in the center of healthcare delivery.
- **Protect Against Cyber Attacks**
Reduce the risk of costly cyber attacks that detract from patient care and cripple services.
- **Expedite Interoperability**
Achieve effective, advanced support of cross-organizational communications.
- **Reduce IT Spend and Lower TCO**
Shift from capital intensive technology to operation expenses.

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Why NTT?

Virtual Comprehensive Support

Managed Security Services with 24x7 proactive monitoring, data protection and Virtual CISO for advisory and strategic planning.

Single Platform

We own our data centers and control the entire solution stack (data centers, infrastructure, etc.) with zero tolerance for downtime.

Certification


Twice annual SOC 1 Type II and SOC 2 Type II reports (formerly SAS70 Type II) and ISO/IEC 27001:2013 Certification ensures compliance for operations and data centers.

Highest Security


NTT uses the most advanced monitoring technologies and top technologists to safeguard your assets 24x7x365. We provide multiple layers of security, including Security Incident Event Management, Endpoint Detection and Response and File Integrity Monitoring and aligned ITIL processes.

Related Services

- Managed Security Services
- Managed Application Services
- Managed Infrastructure
- Managed Public and Private Cloud Services

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