

## QAD MFG/Pro SMB Configuration

### I need a managed QAD solution that is both cost and service focused.

Your business moves faster every day and your focus is critical to your success. Keeping on top of managing your business and servicing your customers is no easy task. Keeping your QAD Enterprise Applications and IT infrastructure up and running is no exception.

You could dedicate precious time and valuable internal resources to doing all the day-to-day tasks necessary to keep your QAD infrastructure, hardware and network up and running optimally 24x7x365. Or you could focus on your core business, and let Secure-24 focus on theirs.

The Secure-24 SMB QAD Hosting service is designed optimally, and cost effectively deploy your QAD environment. All you have to do is enjoy the peace of mind that comes with knowing that your mission critical IT needs are in expert hands.

Our reputation is built on providing a highly detailed offering with a strong focus on quality of service. By allowing Secure-24 to manage your QAD (MFG/Pro) Environment you will receive enhanced performance, access to a team of experts on your environment and its needs for growth, 24/7 tri-level support, early-watch alert reviews, and most importantly, less worry and more time to focus on the success of your business.

### QAD SMB Configuration

#### Highly Available System Configuration

- ✓ Redundant Fiber Switches
- ✓ Redundant GB Ethernet Switches
- ✓ Redundant Central User Authentication
- ✓ Redundant Power and Bandwidth
- ✓ Custom Failover Scripts
- ✓ Optional Disaster Recovery
- ✓ Optional QA/Dev Environment

#### Our Supported OS Platforms for MFG/Pro

- ✓ Red Hat Enterprise Linux
- ✓ HP UX
- ✓ Windows
- ✓ Sun Solaris
- ✓ AIX

#### Optional Database Administration MFG/Pro

- ✓ Administration
- ✓ 24/7 DB Monitoring
- ✓ DB Tuning
- ✓ Client & Server Script Configuration
- ✓ Backup Log Verification
- ✓ User Printer Configurations
- ✓ Detailed Database Transaction Monitoring
- ✓ Long Term Trend Analysis
- ✓ Patches and Upgrades

#### QAD Migration Services

- ✓ Script Translation
- ✓ Menu Systems
- ✓ Data Migration Services
- ✓ System Installation and Configuration



