

# QAD Enterprise Application Hosting

## Custom Configuration

### My unique business needs require a QAD partner who is flexible.

You are fast and flexible in the service you provide to your customers. Why should your QAD hosting partner be any different? We approach the architecture and service offering surrounding your hosted QAD environment with a complete focus on supporting the unique needs of your business environment.

Our success is built on delivering a stable QAD Application (MFG/Pro) environment which guarantees the availability of your critical systems. We also need to architect each solution to meet the specific goals of the business we are supporting. If you already have certain "in house" skill sets, we can work as a logical extension of your existing QAD team. You may want to focus on mitigation of risk for your production environment, but not make the investments into Disaster Recovery right away. The choice is yours. Our goal is simple; provide you exactly the services and availability levels you need.

Each of the Secure-24 QAD Custom Solutions are built with performance, security and high availability in mind. Each of our custom solution are designed to focus on exactly what you need, while keeping your costs to a minimum. Secure-24 brings you what you need, when you need it.

### QAD Custom Configuration

#### Highly Available System Configuration

- ✓ Redundant Fiber Switches
- ✓ Redundant GB Ethernet Switches
- ✓ Redundant Central User Authentication
- ✓ Redundant Power and Bandwidth
- ✓ Optional Fiber EMC SAN
- ✓ Optional QA and Dev Environment for Change Management
- ✓ Optional Disaster Recovery

#### Our Supported OS Platforms for MFG/Pro

- ✓ Red Hat Enterprise Linux
- ✓ HP UX
- ✓ Windows
- ✓ Sun Solaris
- ✓ AIX

#### Optional Database Administration MFG/Pro

- ✓ Administration
- ✓ 24/7 DB Monitoring
- ✓ DB Tuning
- ✓ Client & Server Script Configuration
- ✓ Backup Log Verification
- ✓ User Printer Configurations
- ✓ Detailed Database Transaction Monitoring
- ✓ Long Term Trend Analysis
- ✓ Patches and Upgrades

#### QAD Migration Services

- ✓ Script Translation
- ✓ Menu Systems
- ✓ Data Migration Services
- ✓ System Installation and Configuration



