

SAP Remote Basis Support

Secure-24 SAP Technical Basis Team

The Smart Way to Lower Costs and Free Up Resources

Difficult times require difficult and creative decisions - intensified competition and continuous pressure to reduce costs make it more vital than ever to focus on the core activities that keep your enterprise profitable. The same old same old does not seem to work anymore – even more when it comes to IT, which is facing the better, faster, cheaper requirements. Obviously revisiting traditional approaches can not provide the savings that companies must obtain.

In view of this, more and more companies are opting to outsource the operation of their IT and certainly their SAP solutions – some partially and some completely. Secure-24 is the perfect choice to help you manage your IT and specifically you SAP system – remotely.

Remote Hosting – Mitigate risk capture savings

Outsourcing has been proven to reduce SAP technical costs. But radical changes can be disruptive and could prevent savings due to shock to the system from too much change. Some companies just do not want to outsource operations completely for those reasons or for tactical or security-related reasons. How does one then mitigate risk but still capture significant savings?

Secure-24 offers SAP Remote Basis Support which is designed to meet those needs. Secure-24's SAP technical team will control and monitor the operation and support of your SAP software remotely through a secure dedicated line. And because they are continually connected to your applications, they will ensure smooth operations.

Through Secure-24 SAP Remote Basis Support, you gain the following advantages:

- Full SAP Basis Support, managed to meet your operations requirements
- Reliability and availability of your applications through continuous monitoring
- Extremely quick response to your exceptional situations – without the excessively high Spot SAP Basis consulting costs
- Fewer requirements for training and deploying your own IT specialists – and lower costs
- Greater cost transparency through simplified expensing with no hidden personnel costs

Secure-24 SAP Basis Support experts assume responsibility for the operation and support of your SAP applications and assist you and your ongoing development. Your company benefits from reduced investment in personnel salaries and benefits and lower costs for training and in-house SAP specialists. Moreover, Secure-24's continuous knowledge transfer and certified SAP expertise ensure that you can leverage technological advances and new developments promptly.

Secure-24 your true partner – remotely

Secure-24 SAP Certified Basis team will remotely operate and support your SAP application with extensive experience gained through many customer projects. Our practical experience and know-how that's transferred to your team forms a key component of the long-term partnership we build with our customers.



Securing Your Vision

Stay focused – save money – reduce risk – increase profits

If you'd rather focus on running your business than running your SAP applications, Secure -24 is the right partner for you. Secure-24 will provide the following services:

- Cut the cost of operating your IT
- Reduce your investment in IT infrastructures
- Focus on your core expertise by freeing up time and resources
- Ensure that your applications operate reliably and securely
- Deploy further developments and new technologies promptly
- Guarantee a high quality of service
- Leverage the know-how of SAP experts directly

Secure-24 (www.secure24.com) is a premier provider of information security and managed hosting; providing customized, highly available environments for customers. SAP has been a core focus for Secure-24 since our inception in 2000.

SAP Experience

Volker Straub, prior to co-founding Secure-24, established the core ERP/SAP R/3 hosting business for the largest SAP basis support provider in Europe. With this background, he has assembled a strong team of Secure-24 professionals providing leading SAP services with only one goal in mind – full satisfaction of our customers.

US-Based Company

Secure-24 employees and services are located solely in the United States. Our facilities are in Southfield, MI and Phoenix, AZ. Secure – 24 is privately held and financially healthy. We are poised for continued growth and success. Resultantly customers can look forward to working with the same quality individuals over the length of the service contract.

Growth

Recently Secure-24 was recognized as one of the 500 fastest growing privately held companies in the United States by the Inc.500 committee (www.inc.com). Over the past five years our annual growth has exceeded 100% every year running. Secure-24 now has a customer base exceeding 150 customers. Our customer attrition has been non-existent during this outstanding surge in growth.

To learn more about how Secure-24 can help your organization become more flexible and profitable, call (877) 724-0365 or visit us on the web at www.secure-24.com.